

26th September 2023

Dear Parent/ Guardians,

Re- Catering

As you will probably know, there were some significant teething problems since the beginning of term as our new catering contractor got to work. This was very unfortunate and occurred despite significant planning by them over the summer. The matter was taken extremely seriously at a local and national level by United Learning and the contractor, whose Managing Director wrote to me to assure me that the issues were temporary and ***“are being resolved as a matter of priority”***. I can only offer my apologies that the service received has been less than satisfactory.

I am pleased that there has been a significant improvement in the service in the last two weeks. A decent choice of food is now available in the canteen and both snack shacks until the end of break and lunch. I monitor this personally. There is still some improvement to be seen in terms of choice, quality, and signage, but there is no reason why students are not able to eat a substantial meal during the day.

The Managing Director has assured me that they are ***“committed to providing meals that are both delicious and healthy, freshly prepared on-site and comply with national school food standards”***. We are, of course, liaising closely with them within the school to raise everything to the standards we all expect.

Thank you to parents and students for your tolerance and I can assure you that we are still pushing extremely hard on this until every matter is resolved.

If any parents have specific concerns or queries, please feel free to address them to me directly.

Yours sincerely,



James Wilson
Principal